

Pennon Group plc

AGM 2022 online user guide

Please find guidance below for attending and voting at Pennon's 2022 AGM, which will be held at **Peninsula House, Rydon Lane, Exeter EX2 7HR on Thursday 21 July 2022 at 9.30am**. There are several ways you can attend this year's AGM, which are explained below.

Your Investor Code (IVC)

You will need your IVC to vote and/or access the meeting via the LinkVote+ App, Signal Shares or via the Lumi AGM platform.

You can find your IVC on your share certificate, or Signal Shares users will find this under 'Manage your account' when logged into the Signal Shares portal (www.signalshares.com). You can also obtain your IVC by contacting Link on +44 (0) 371 277 1020*.

Instructions for attending the AGM in person

If you would like to attend the AGM in person at Peninsula House, we kindly request that you register your intention as soon as possible by contacting IR@pennon-group.co.uk, to help us plan appropriately.

Instructions for attending at the AGM remotely via the live webcast

1. Lumi AGM platform

Pennon is providing a live webcast of the AGM so that shareholders can listen to, view, ask questions and vote at the AGM remotely on your smartphone, tablet, or computer, via the Lumi AGM platform. Access to the Lumi AGM platform will be available **30 minutes prior to the start of the meeting**.

Remember that to access the meeting remotely, you will need an active internet connection. This will allow you to cast your vote when the poll opens, submit questions, and view the webcast.

It will be your responsibility to make sure you remain connected for the duration of the meeting. As well as having the latest internet browser installed, users must ensure their device is up to date with the latest software release.

To access, attend and vote at the AGM remotely, please follow the below instructions:



1. Accessing the meeting remotely

Visit <https://web.lumiagm.com>. You will need the latest versions of Google Chrome, Safari, Edge and Firefox. Please ensure your browser is compatible.

- You'll be prompted to enter the Meeting ID 180-381-123

- You will then be required to enter your:
 - IVC (including any zeros); and
 - PIN – the last four digits of your IVC.



2. Listening to proceedings remotely

Once logged in, you will be able to watch and follow the proceedings on your device.



3. Asking questions remotely

Shareholders will be able to ask questions directly via the related audio line or using the Webchat. Instructions for this will appear on the screen at the relevant time.



4. Voting remotely

Voting at the AGM will be on a poll and will reflect all proxy voting instructions duly received. Voting will be enabled once the Chair declares the poll is open:

- A list of resolutions will automatically appear on your screen.
- Select the option that corresponds with how you wish to vote.
- Once you have selected your vote, the option will change colour and a confirmation message will appear to indicate your vote has been cast and received, there is no submit button.
- To vote on all resolutions displayed select the “vote all” option at the top of the Screen.
- To change your vote, reselect your choice. To cancel your vote, select the “cancel” button. You will be able to do whilst the poll remains open and before the Chair announces its closure.

Whilst you can vote on the day, we encourage you to submit your vote in advance by appointing the Chair of the meeting as proxy, with voting instructions.



5. Appointing a proxy or corporate representative to attend on your behalf electronically

Shareholders can appoint a proxy (other than the Chair of the meeting) to attend the virtual meeting on their behalf. Should you wish to do so, you must submit your proxy appointment in the usual way before contacting the Registrar on +44 (0) 371 277 1020* to obtain their IVC and PIN. It is suggested that you do this as soon as possible and at least 48 hours (excluding non-business days) before the meeting.

If your shares are held within a nominee and you wish to join the live webcast, you will need to contact your nominee as soon as possible. Your nominee will need to present a corporate letter of representation to Link Group, our registrar, as soon as possible and at least 72 hours (excluding non-business days) before the meeting, in order that they can obtain for you your unique IVC and PIN to enable you to access the electronic meeting.

*Lines are open from 9.00 a.m. to 5.30 p.m. Monday to Friday, calls are charged at the standard geographic rate and will vary by provider. Calls outside the UK will be charged at the applicable international rate.

2. Download the free LinkVote+ app

As an alternative to joining the AGM via the Lumi platform, our Registrar provides an easy-to-use app called LinkVote+ for our shareholders to use. By downloading the LinkVote+ app, shareholders can:

- access their shareholding record at any time
- submit a proxy appointment quickly and easily online before the meeting
- attend the live webcast and ask questions via the Webchat

You can join the live webcast via the LinkVote+ app, which will connect you to the Lumi platform. To join the meeting from the LinkVote+ app, select the Pennon Group plc tile and then click the orange 'Attend Meeting' button at the bottom of the page. Once the meeting platform has loaded, please enter your IVC and your PIN.

The app is free to download and use and is available on both the Apple Store and Google Play, or by scanning the relevant QR code below.

Apple App Store



GooglePlay



Additional guidance for WaterShare+ participants attending the AGM

[Attending the AGM](#)

If you hold shares as a participant in the WaterShare+ Share Scheme and you would like to attend the meeting in person or join remotely (rather than giving instructions to the WaterShare+ Nominee), you **MUST** make a request to obtain a letter of representation from the WaterShare+ nominee **by 9.30am on 18 July 2022**, so that the required paperwork can be processed ahead of the meeting.

We may be unable to permit entry to the meeting to any WaterShare+ participants who have not followed these arrangements.

All WaterShare+ participants are invited to join us for the live webcast of Pennon's AGM via the Lumi AGM platform.